# Kinloch Rannoch Demand Responsive Transport Service Number DRT2 Information for Passengers





# Valid from 12 October 2015

## Kinloch Rannoch Demand Responsive Transport Service (DRT2)

DRT2 is an on-demand transport service operating in the Kinloch Rannoch and Rannoch Station area, provided by two local taxi/ private hire car (PHC) operators.

DRT2 replaces Service 85, operated by Broons Buses and Taxis.

DRT2 operates within a defined area and time period and does not follow a fixed route or timetable.

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#### 1 Who can use it?

Just like an ordinary local bus service, it is available to all members of the public for any eligible journey.

The scheme will not convey school pupils whose journey purpose relates to attending Pitlochry High School, Breadalbane Academy or any local primary school at normal school start and finish times, including journeys feeding into existing school buses. No primary school age child is permitted to travel alone without adult accompaniment.

## 2 How do I book it?

Phone one of the taxi/PHC operators at least 24 hours prior to your journey (every effort will be made to accommodate passengers making bookings at shorter notice).

You will need to state when you want to travel, where you are going to and from, journey purpose and a contact phone number.

If you have a fixed appointment you can book your journey up to four weeks in advance of the date of travel.

#### 3 Where can I use the Service?

DRT2 will operate between any two points within the Service area - see map on page 4.

No journey can be made wholly within the restricted area of Kinloch Rannoch on - see map on page 5.

#### 4 When is the Service available?

DRT2 will operate Monday to Saturday between 7.00 am and 10.00 pm. There is no Service on a Sunday or 24, 25, 26 and 31 December or 1-2 January in any year.

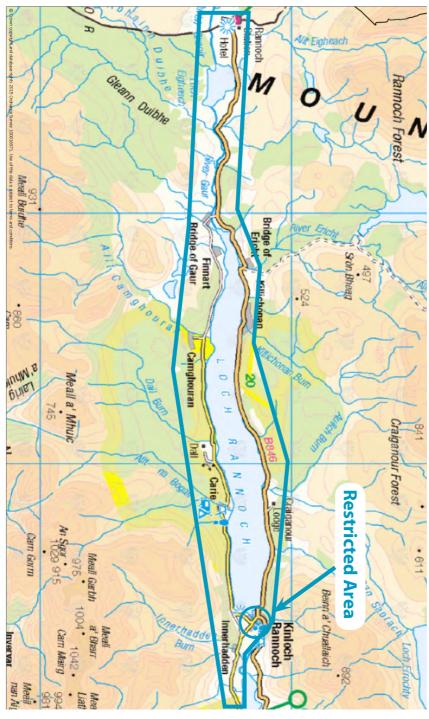
There will be a reduced level of availability during schooldays between 7.30 am - 9.00 am and 3.00 pm - 4.30 pm.

## 5 Will it pick me up from my house?

DRT2 will only operate on the public highway and will not travel on private roads. At the time of booking the exact pick-up point and destination should be agreed with the operator.

# 6 Service area map

in the west and Tullochroisk in the east, incorporating Bridge of Gaur, Bridge of Ericht, Finnart, Killichonan, Service area: All adopted publicly-maintained roads wholly within the area bounded by Rannoch Station Camghouran, Dall, Carie and Kinloch Rannoch.



## 7 DRT2 operators

#### **DRT2** Operator

Gordon Brown

01882 632418

01882 632733

07881 822 216

bbandt@btinternet.com

#### **DRT2** Operator

(from mid November 2015) Jurgen Rehling () 01882 633398 () 07971 540 282 jr-services@hotmail.co.uk

## 8 Restricted area map



#### 9 Will the vehicle come exactly when I want it?

The operator will attempt to confirm a booking as close to your requested time as possible. However, they may ask you to accept a time up to 30 minutes earlier or later than the time you request. If you are unable to agree a suitable time please contact the other operator providing this service.

## 10 Can I book more than one journey at the same time?

Yes, you can book outward and return journeys, or multiple journeys.

#### 11 Can I use it to connect with regular bus services?

Yes, DRT2 can be used to connect with local bus services.

#### 12 What is the fare?

The fare is broadly similar to the local bus fare and is based on the length of your journey.

Free Concessionary Travel is available to holders of a Scottish National Entitlement Card and Young Scot Card holders (who are 16-18 years old) will receive a discount on the adult fare.

The fare should be agreed with the operator at the time of booking.

Mileage	Adult	Child	Young Scot
0.1 - 2	£1.00	£0.50	£0.70
2.1 - 4	£1.25	£0.63	£0.85
4.1 - 6	£1.50	£0.75	£1.00
6.1 - 8	£1.75	£0.88	£1.20
8.1 - 10	£2.00	£1.00	£1.35
10.1 - 12	£2.25	£1.13	£1.50
12.1 - 14	£2.50	£1.25	£1.65
14.1 - 16	£2.75	£1.38	£1.85
16.1 - 18	£3.00	£1.50	£2.00
18.1 - 20	£3.50	£1.75	£2.35

#### 13 What if I decide to change my plans?

Please phone the operator as soon as possible if you want to cancel or alter a booking.

# 14 Does the service need a minimum number of passengers?

No. A journey will be operated for one passenger.

However the operator is permitted to include additional passengers, up to the capacity of the vehicle, to allow several passengers to travel together where appropriate.

# 15 What if I have a comment or general enquiry about DRT2?

Perth & Kinross Council welcome feedback and suggestions or if you have a general enquiry relating to the operation of DRT2, please telephone **01738 477374** or email **Bmartin@pkc.gov.uk** 

Or you can write to:

#### **Public Transport Manager**

The Environment Service Perth & Kinross Council Pullar House 35 Kinnoull Street PERTH PH1 5GD

Please provide details of your journey in the correspondence.

#### Disclaimer

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The Kinloch Rannoch Demand Responsive Transport Service is financially supported by Perth & Kinross Council and tactran, Tayside and Central Scotland Transport Partnership.





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